

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

G. TED LATHAM

COMPLAINANT

VS.

KENTUCKY-AMERICAN WATER COMPANY

DEFENDANT

CASE NO. 92-214

O R D E R

IT IS ORDERED that Kentucky-American Water Company ("Kentucky-American") shall file the original and 4 copies of the following information with the Commission with a copy to all parties of record within 14 days from the date of this Order. If the information cannot be provided within this time, Kentucky-American should submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it will be furnished. Such motion will be considered by the Commission. Kentucky-American shall furnish with each response the name of the witness who will be available for responding to questions concerning each item of information requested in the event a public hearing is necessary.

1. In Kentucky-American's letter sent to G. Ted Latham ("Mr. Latham") dated March 10, 1992, Item 7 notes that the water could not be left on. Explain why.

2. Explain why Jacqueline Henderson requested to have a meter set and the water turned on at 1078 Redwood Drive on October 29, 1991.

3. Did Jacqueline Henderson reside at 1078 Redwood Drive when she requested the meter and turn-on? If not, why was she allowed to request this?

4. Why did Jacqueline Henderson request the water to be shut off on November 4, 1991, only 5 days after the meter was turned on?

5. Explain why the shut-off order for 1078 Redwood Drive dated November 4, 1991 was requested by Jacqueline Henderson, whose billing address is listed as 1825 Gerald Drive #D.

6. Describe the dwelling located at 1078 Redwood Drive (i.e. number of bedrooms, bathrooms, etc.).

7. Was an illegal meter turn tool found by a Kentucky-American employee at 1078 Redwood Drive during any of the listed service visits? If yes, was any further investigation conducted?

Done at Frankfort, Kentucky, this 26th day of June, 1992.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director, Acting